



# SAFE OREGON



## Statewide School Safety Tip Line

**PACE** Webinar  
May 3, 2018

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## Oregon Task Force on School Safety

established by House Bill 4087 during the 77th Oregon Legislative Assembly



- Co-Chairs Clackamas County Sheriff Craig Roberts and Dr. David Novotney Willamette Education Service District.
- Task Force charged with improving safety and security at schools across the state.
- OTFSS information and meeting minutes can be found at <http://www.oregon.gov/osp/Pages/Task-Force-on-School-Safety.aspx>.



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## Oregon Task Force on School Safety

- 2015 OTFSS Report to the Oregon State Legislature

**Recommendations:**

- Statewide threat assessment system
- Statewide school floor plan database
- Standardized terminology
- Statewide safety tip line (HB 4075 2016)



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## Goal: School Safety Tip Line

Allow students, and other members of the public to use voice, text, phone, photos and videos to **confidentially** or **anonymously** transmit messages and information regarding potential harmful or criminal acts against students, school employees, or school property.

- Focus started with public schools PK-12
  - 570,857 students
  - 19 Education Services Districts
  - 211 School Districts
  - 1,200+ schools
- Open to *private* schools PK-12 now.



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## Partnerships: Riverside Jr./Sr. High School



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### Submit Information:

5 ways to confidentially or anonymously report tips

- CALL OR TEXT**  
844-472-3367
- MOBILE APP**  
GET IT ON iTunes | GET IT ON Google Play
- WEB PORTAL**  
REPORT A TIP ONLINE
- EMAIL**  
tip@safeoregon.co

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### 24 x 7 x 365

- Tip Line Technicians
- Operation Manual
- Central database
- Share everything with schools or law enforcement

**Sequential Interview Workflow for general reports**

In addition to the questions who, what, where, why, when and how, Technicians should attempt to gain as much information as possible.

The Technician shall ask if the caller is alone or in immediate danger. If the caller is in immediate danger, emergency protocols shall be followed (refer to Emergency Calls starting on page 5).

**Procedure**

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### Tip Line Technicians:

- Experience or training in call taking, crisis management, recognizing mental illness and emotional disturbance.
- Training in privacy, FERPA, HIPAA, state specific statutes, telephone operations and social media monitoring, etc.
- Licensed social workers and counselors in addition to skilled non-licensed/non-clinical health service representatives. Licensed staff provide oversight, training and handle escalated calls.
- Provide other services across Oregon: Intake and dispatch for Lane county Community Health Services, Oregon Department of Human Services (District 2), with their nurse triage partner they deliver medical advice and call intake services for clients such as CareOregon, Oregon's Health Co-Op, Multnomah County Health Centers, and Southern Oregon Pediatrics.

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## Tip Levels: *When local dispatch is notified.*

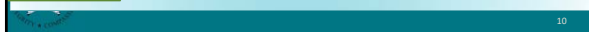
Tips are triaged and assessed for level of severity, timeliness, and assistance needed.

**CRITICAL** immediate or imminent threat of violence, potential self-harm, potential harm or criminal acts.  
*2 minute notification.*

**URGENT** ongoing or past incidents of violence, self-harm, or criminal acts. High potential for occurring again.  
*10 minute notification.*

**85%** **STANDARD** peer to peer interactions that schools typically deal with (student arguments, school rule violations). 1 hour notification.

**5%** **OTHER** Tips that don't meet the criteria above.



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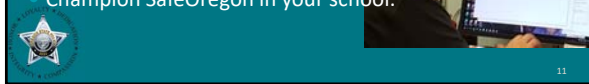
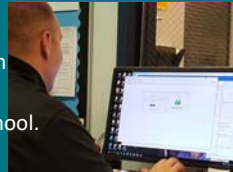
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## School Role and Responsibility

- Schools must sign up for students to use the system in your school.
- Schools designate a primary contact to work with SafeOregon, with secondary back-ups in case the primary is unavailable; all receive access to a dashboard.
- More options available.
- Follow-up on tips and information received.
- Champion SafeOregon in your school.



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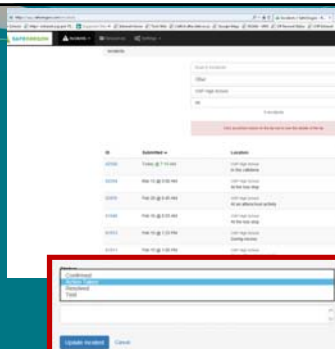
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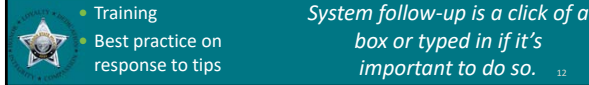
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## Web Based Dashboard

- Back-end process
  - Record of all tips
  - Track follow-up on tips
  - Charts/data
- Toolkits
  - Marketing
    - How to launch to your school
  - Training
  - Best practice on response to tips



*System follow-up is a click of a box or typed in if it's important to do so.*



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**Received over 1000 tips overall:**

- Majority reports from students about other students with concerns of safety:
  - Bullying/Harassment
  - Threat to Safety
  - Drugs
  - Suicide Threat- reported by another
- Students may report more than once, with different report methods
- Parents and community members submit tips

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**Real Tip** (specifics removed)

“She was talking to me in the hallway and i notice that she has cuts on her wrist and I have seen it before, she says she's depressed and she says she sad all the time”

- Named Student
- Anonymous Tip



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**Real Tip** (specifics removed)

- Two named students.
- “They are fighting and I don't know what to do because they are both my friend and I don't want them to hate me because I don't wanna choose sides and I don't want them to get mad because I'm trying to fix things but idk.”



Named Reporter

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**Real Tip** (specifics removed)

“Melissa was crying after class because a group of boys were saying things like "I'm gonna rape you" and doing motions behind her that were inappropriate. She says that she felt very uncomfortable but was afraid to tell anyone. I am unsure of whether or not they will actually do anything but that doesn't mean they should still be able to tell her those things and make her feel uncomfortable or worried. Melissa has also mentioned that they might have been going behind her and doing inappropriate motions for a couple of weeks, she just didn't realize what they were doing until recently.”



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**My Columbia Basin**  
www.mycolumbiabasin.com


HOME NEWS LISTEN LIVE LINE-UP ROADS CONTACT

**Hermiston officers and tip line save a life**  
HERMISTON, Oregon — Two Hermiston officers were recognized this week for their actions on November 12th, 2017, which saved the life of a local teen after he attempted suicide.

On that day a local youth contacted Safe Oregon, a school safety tip line program implemented by the Oregon State Police. The youth reported receiving text messages from a friend, and in those messages the friend indicated his intent to commit suicide. The information was routed to the Hermiston Police Department.

Corporal Riley Studebaker and Officer Derrick Williams received the call and immediately responded to the friend's house. They spoke with the friend's father, who was shocked by the officer's presence as he had no idea what was happening.

The officers rushed the teen's bedroom where they found him unconscious and not breathing, with a belt wrapped tightly around his neck. The officers removed the belt and began CPR. The teen began breathing on his own and was transported to the hospital by paramedics from Umatilla County Fire District 1. The teen has since made a full recovery, to include receiving the mental health services he needs.



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**Follow-up and handling tips**

- Short Term Actions
- Long Term Results
- Fidelity
  - Reliable
  - Trust
- Committed to effort



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**School Example: Adding conversation to health curriculum**

**To Get Help for Depression and Suicide** EXAMPLE


**Local**

Parents  
Suicide contact – Your school counselor  
Nurse at school – Nurse Kira  
Mental Health Specialist – REACH program, ask your school counselor  
Hospital – Good Shepherd Medical Center 541-667-3400  
Umatilla County Crisis Line 541-240-8030

**National Hotlines (Free Calls)**

**SUICIDE PREVENTION 1-800-273-TALK**  
www.suicidopreventionlifeline.org

**Native Youth Crisis HOTLINE 1-877-209-1266**

  
The Trevor Project – GLBTQ Youth 1-866-4-U-TREVOR

**SafeOregon.com – report student safety threats**  
Email [tip@safeoregon.com](mailto:tip@safeoregon.com)  
Mobile App or web portal  
Call or text 844-472-3367

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# School Example: Notification to Parents



EXAMPLE

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# From a Principal of one School using SafeOregon today

"In the two weeks [...] since our launch of SafeOregon we received 20 reports, 18 have been legitimate including bullying [...], suicidal feelings, sexual harassment, and drug use. Action taken has ranged from consultation with law enforcement, suspensions, or counseling the student or group of students.

In one particular instance, a student reported a girl posting suicidal thoughts on social media. SafeOregon called school administration, and the police were involved. The girl was taken to the hospital for evaluation, potentially saving her life. Another student reported her friend was being bullied. [...] The victim came up to me later, gave me a hug and thanked me for protecting and supporting him.

During lunch, students can be heard casually talking about SafeOregon. [...] Students don't always have the maturity or support to navigate a situation alone. SafeOregon has provided our students the opportunity to feel safe so they can be ready to learn at high levels and be a contributing member of our school community."

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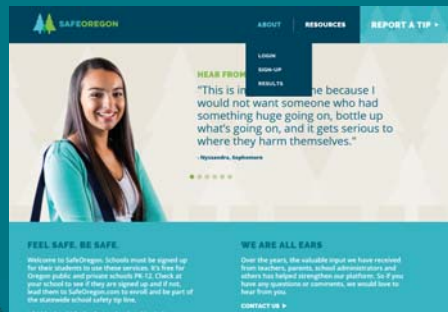
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# www.safeoregon.com




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**Contact OSP**

For more information:

Dominique Millette 503-934-0012

[dominique.millette@state.or.us](mailto:dominique.millette@state.or.us)



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